RECOMMENDATIONS, MARCH 2021, VILLAGE OF RHINEBECK POLICE REFORM COMMITTEE

Context and purpose  In the wake of George Floyd’s death in May 20201 our country was confronted with the results of generations of injustice and systemic racism. In June Governor Andrew Cuomo signed Executive Order 2032 requiring local governments with police agencies to review their strategies, policies, procedures, and practices, particularly those relating to “racial bias and disproportionate policing of communities of color.”

As of 2018, the population of the Village of Rhinebeck was 2,749 of whom 57% were female and 43% male. Racial backgrounds were reported as 88% White, 3.6% Black or African American, 5.5% Asian, and .4% American Indian and Alaska Native. The U.S. Census Bureau approximates that Hispanics of any race make 5% of Rhinebeck. Ninety two percent of households said their primary language was English, which may be suggestive. See Appendix A for additional demographic data.3

No community is immune to the far-reaching effects of institutional racism and unconscious or implicit bias; this includes Rhinebeck. Addressing these entrenched dynamics and their power to shape the culture and demographics of a community is not solely the responsibility of the police or elected officials. As one member of the committee pointed out, “Culture almost always overrides policy.” It’s up to all of us to reflect, speak out, fight injustice, and create a community-wide culture where everyone is respected, valued, and treated justly.

The committee kept both culture and policy in mind as we addressed the executive order which directed us to find ways to:

- Better address community needs,
- Promote community engagement,
- Foster trust, fairness, and legitimacy, and
- Address any racial bias and disproportionate policing of communities of color.

A 14-member committee,4 appointed by the mayor in September 2020, took these directives seriously. The makeup of the committee adhered to the executive order to involve members and leaders of the

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1 Floyd’s death was preceded by the deaths of Ahmaud Arbery in February, Breonna Taylor and Daniel Prude in March, and Michael Brent Charles Ramos in April. It was followed by the death of Rayshard Brooks in June.

2 See Appendix B to read the executive order in English. The order is available in multiple languages at https://www.governor.ny.gov/news/no-203-new-york-state-police-reform-and-reinvention-collaborative

3 This data and Appendix A were compiled from several data sets on the U.S. Census Bureau website – some are actual counts; others are the Bureau’s estimates. Please note that the margin of error is high for any small data set, and that the Bureau often provides very rough estimates for small communities like ours, in part to avoid identifying individuals.

4 Committee members: Thomas Angell, Dutchess County Public Defender; Gary Bassett, Mayor, Village of Rhinebeck; Albert Cousins, Superintendent, Rhinebeck Central School District; Debi Duke, village resident; Pete Dunn, Officer-in-Charge, Rhinebeck Police Dept. and town resident; Margaux Epter, Rhinebeck High School student and village resident; William Grady, District Attorney, Dutchess County; Terri Hall, town resident; Arun Lahiri, Attorney and village resident; Radha Lahiri, Rhinebeck High School student and village resident; Ric Lewit, Trustee, Village of Rhinebeck; Richard McKeon, Rector, Church of the Messiah; Vicki Rivera, town resident; Yvette Bairan, CEO, Astor Home for Children; Matthew Weishaupt, Chief Assistant DA, Dutchess County.
local police, concerned community members, interested non-profit and faith-based groups, and local leaders (or their representatives), including the district attorney, public defender, and elected officials.

Since September the committee has met every other week. In addition to hearing from Officer-in-Charge Pete Dunn, Mayor Gary Bassett, and Trustee Ric Lewit about current operations, the committee met with Dana Smith, County Commissioner for Emergency Response, which operates 911 Emergency Services; heard from Officer Jonathan Wilson about procedural justice; and met with Trustee Vanessa Bertozzi who is overseeing the new village website.

To get community input the committee created an online survey. A link was distributed to those who are opted into the village email list (750) and to CultureConnect’s email list, to staff at the Astor Home, and to staff and students at Rhinebeck Central School District. Links also were posted on the village and town websites and Facebook page.

The committee also held four public listening sessions – one in Spanish – moderated by a village resident who is a member of the Dutchess County Commission on Human Rights. Some committee members also participated in listening sessions organized by the county also moderated by the Commission on Human Rights.

Based on participation in the listening sessions and personal contacts, the committee believe that some residents, particularly people of color, may have been hesitant to participate in public conversations. That is not necessarily due to negative interactions with village police; it might, for instance, reflect general concerns about law enforcement or prior experience with other agencies. However, given that one of the committee’s key tasks was to “address any racial bias and disproportionate policing of communities of color,” we must find a way to hear from more people of color.

POLICING IN THE VILLAGE OF RHINEBECK

The official mission of the Village of Rhinebeck Police is:

To maintain the Village of Rhinebeck free from crime remains an ideal. However, it is the primary objective of the Village’s office to as closely as possible approach that ideal.

The mission of the law enforcement office is to enforce village ordinances, state law; maintain the peace and order of the village; protect the property and personal safety of its citizens; generally, assist citizens in varied situations.

We will at all times work in close cooperation with other law enforcement agencies. We will at all times work in cooperation with community agencies and groups to promote understanding of, and competence in our efforts in law enforcement.

In order to seek and preserve public confidence, officers must demonstrate impartial service to law. They must recognize both the statutory and judicial limitations of police authority and the constitutional rights of all persons.

The village has 14 part-time officers, a full-time clerk, and a part-time officer-in-charge, Pete Dunn. Twelve officers, including Officer Dunn, have more than 20 years in the department; most also work part time in other police departments or jobs. The department is all white; one officer and the clerk are women. Two officers are nearing retirement, which may create an opportunity to diversify.

5 See appendix C for preliminary survey results.

6 The committee had hoped to distribute the survey to staff at Northern Dutchess Hospital, but the approval process required by its corporate parent was too onerous. We also failed to have the survey translated into Spanish.
The police clerk speaks English and Spanish. Current officers are fluent only in English. In March the department set up an account with Language Lines Solutions (www.LanguageLine.com), which officers can access from the field and the office.

New officers tend to see Rhinebeck as a place to gain experience while waiting for full-time positions to open up elsewhere. The starting pay is $23 per hour. Sources such as CareerExplorer, Indeed, and ZipRecruiter put the national average starting pay between $24 and $28 per hour. The average hourly rate for current officers is $28.20. An April 2020 article in Forbes7 used 2019 data from the Bureau of Labor Standards to show the average annual salary of New York police officers as $77,490 which works out to about $37.25 per hour.

Village police are on duty 7 a.m. to 11 p.m. seven days a week. The Dutchess County Sheriff and the New York State Police patrol outside those hours. Officer Dunn makes all assignments and told the committee that about half of the department’s work involves traffic and vehicle violations. The Town of Rhinebeck contracts with the village for very limited patrols. In a typical year, the department manages crowd safety and traffic for more than 20 events. They also oversee a drug takeback program.

Between September 2018 and September 2020, village police made approximately 100 arrests. More than half of arrests involved vehicle or traffic violations. Twenty-three arrests were “drug related;” of those, 11 were for marijuana possession. Five arrests were “mental health-related,” two of which were designated as involving domestic violence.

Those arrested included one Asian, 10 Black or African Americans, and 89 Whites. Sixteen were identified as Hispanic/ Latinx which is considered by the U.S. Census Bureau to be an ethnicity, not a race. By way of comparison, the Census Bureau reports that Dutchess County’s racial distribution is 81% White, 12% Black or African American, and 4% Asian. Thirteen percent of residents identify as Hispanic or Latinx.

It is village policy not to ask for papers or collaborate with ICE in any way when making stops.

Two officers spend eight hours a week as school resource officers (SROs). The school district covers hourly costs and determines SRO’s activities. Currently they organize programs, hold station tours, and are present and available to students and staff. Interactions range from informal connections during unstructured time, collaborating with school administrators on reviewing safety protocols, conducting drills, and monitoring the campus and buildings. Further information and discussion are recommended in item 1, Community Engagement, page 6. Specific ideas and questions are on page 8.

Police cars are equipped with mobile video/audio recording systems known as MVRE. Current policy requires that MVRE be used during high risk stops, pursuits, emergency responses, traffic stops and motorist assists, when administering field sobriety tests, when placing any vehicle occupant in custody, arrests, and when transporting anyone to a detention facility.

The mayor is chief of police and, along with the officer-in-charge, handles any formal complaints against officers or the department. In the last five years there have been only two formal written complaints against an officer. The complaint did not involve bias or excessive use of force. Survey

results and comments during listening sessions suggest that the absence of formal written complaints does not mean there are no concerns about bias within the department.

When a community member dials 911 they reach a dispatcher at Dutchess County’s Emergency Services Center. Regardless of the time of the call, the closest available agency responds -- this may be village police, the county sheriff’s office, or the state police. The Village Police Department has a non-emergency number (845-876-8181) that is staffed M-F, 8 a.m. to 3 p.m.

**Training.** Officers are required to complete at least 24 hours of in-service training each year covering lethal and nonlethal weapons, defensive tactics, and legal mandates. Five officers have completed training for responding to mental health-related calls. Two officers are trained in crisis intervention. Three officers have completed an 8-hour procedural justice training and by the end of March 2021 all officers will have completed such training through the Dutchess County Sheriff and City of Poughkeepsie Police Department. Also, by the end of March, Officer Jonathan Wilson will be a certified trainer for procedural justice able to train any new officers.

All officers have some additional training in areas such as first aid, fair and reliable identification procedures, administering naloxone, accident investigation, sexual harassment, domestic and workplace violence, and use of equipment, such as breathalyzers and radar. All training is conducted by other officers certified by New York State.  

**CHANGES MADE SO FAR**

**Updated policies and procedures.** By April 1 Rhinebeck’s existing policies and procedures will have been compared with all relevant state and federal laws and updated to be consistent with them. This is thanks to an enormous amount of work by Officer Dunn who coordinated with Lexipol to review hundreds of pages. As one committee member noted, however, this is a basement, not a ceiling. The recommendations included in the next section of this report assume that this review of policies and procedures is only a starting point.

**Revised complaint policy and form.** We eliminated a requirement that the form be notarized because it seemed like too high a bar. The committee recommended additional changes to make submitting a compliment or a complaint easier and more user-friendly with multiple options. We looked, in particular, at the form used by the Ulster County Sheriff. The union has requested that changes be negotiated. We recommend that a new form be in place by July 1, 2021.

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8 Some committee members would like to see implicit bias training, and perhaps other professional development, provided by outside experts rather than other police officers. See recommendation 3, page 7, and ideas and questions, page 10.

9 This includes, for instance, New York State’s June 2020 ban on chokeholds, other use of force, hate crimes, crisis intervention standards, and use of mobile audio and visual equipment.

10 Lexipol is a private company providing customizable, state-specific law enforcement policies that are updated in response to new state and federal laws and court decisions. It is widely used by police agencies in New York State including the Dutchess County Sheriff’s office.

11 [https://ulstercountyny.gov/sites/default/files/PersonnelComplaintForm04-07-20.pdf](https://ulstercountyny.gov/sites/default/files/PersonnelComplaintForm04-07-20.pdf)
**High school students are engaged** apart from the work of this committee. School clubs, led by students and supervised by advisors, have explored the issue of policing, both locally and generally. These organized groups of students are invested in examining how policing intersects with the school district priorities such as mental health, social-emotional learning, and equity. This is the driving force for an ad hoc youth committee addressing those issues collaboratively.

**Improved website.** In both county and village listening sessions we heard that the public wants more clarity about which agencies are on duty when and where. They also wanted more options for getting help when an officer might not be needed. A [new village website](https://villageofrhinebeck.org/) went live at the end of February and includes these items along with officers’ names and email addresses.

At the listening sessions and through the survey we also heard that community members would like to see photos of all officers on the website. The officer-in-charge and the clerk are now pictured, but due to jobs held by other officers there needs to be further discussion before other photos are posted. The committee looks forward to hearing what else the community would like to see on the website and additional ideas for disseminating information.

**RECOMMENDATIONS**

The timeline for this project was tight. Few committee members knew each other, and we were, of course, forced by the pandemic to meet virtually. Just getting our arms around the range of issues, the nearly 400 pages of current policies and practices, and additional material generated by the county was a monumental task for volunteers. We also needed to integrate information from village and county listening sessions, a preliminary survey results, and other research.

In addition, we had to sort out which decisions and actions can be taken by the Village of Rhinebeck and which lie with the county or state. This is especially critical given that our department is part-time and that, as explained above, we are reliant on other police agencies.

As stated above we believe it takes a village to fight injustice and create a culture where everyone is respected, valued, and treated fairly. Many issues touched on by the committee demand further research, discussion, and consideration before action can be recommended. As a result, our first proposal is that **by July 2021 the village board appoint new committee large enough to break into working groups.**

The committee should represent the community at-large with special attention to people of color, young people who have interacted with police, and those whose primary language is not English. We also recommend that there be an open application process for working group members.

Working groups should be asked to gather additional data, research what other communities are doing, review relevant policies and practices, and make detailed proposals, including timelines and costs, within one year of their appointment. Working groups should have flexibility to further divide their work and to consult outside organizations and individuals.

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12 A map may be added to further clarify how and when the village and town are served by various police agencies.
As noted elsewhere, there are many things the village cannot afford to do or is prohibited from doing on its own. The committee believes communities can be more assertive about asking the county and state for information, suggesting improvements, and promoting new approaches. Therefore, the working groups should be free to make recommendations for the village to pass on to other police agencies and other government bodies.

Possible working groups with key tasks are listed here in no particular order. Inevitably, there is some overlap. For each group, more detailed insights, questions, and topics identified by the committee and the community follow the list, beginning on page 7.

1. Community Engagement. The best foundation for public safety is close ties between police and other community members. Listening sessions and the survey suggest that while the police in Rhinebeck are generally well regarded there is always room for improvement. Key tasks:

- Propose ways to increase officer visibility.
- Suggest ways to communicate more regularly with the general public and specific groups. For example, Officer Dunn expressed concern that the community does not know they can speak with officers confidentially and ask for help that does not involve prosecution.
- Identify ways to hear more from people of color including the Spanish-speaking community. This is critical because not enough information was gathered to complete one of the committee’s key tasks -- “address any racial bias and disproportionate policing of communities of color.” (Note the information on traffic and vehicle arrests, page 3.)
- Learn more about the needs of students and other youth and make recommendations for addressing them. This should include reviewing the role of school resource officers (SROs) which this committee was unable to complete.

2. Accountability and oversight that fosters trust, fairness, and transparency. Listening sessions and survey results raised questions about cronyism and other perceptions that work against trust. In addition, most committee members and a number of listening session participants believe current oversight (page 3) is insufficient. Key tasks include:

- Recommend ways for the public to regularly engage with officers, hear reports on policing, and share ideas and concerns.
- Research alternatives to current oversight and make recommendations.
- Review and make any needed recommendations on all policies, practices, and collective bargaining agreements related to use of force, complaints, and other misconduct including an examination of the record over a specific period.  

13 While excessive use of force and formal complaints appear almost non-existent, the listening sessions and survey raised questions about behavior that seems to violate the current code of conduct and diminish the reputation of the department. Such incidents, along with the priorities outlined in the executive order demand further review.
• Ensure that the code of conduct has appropriate consequences for violations and adequately addresses how officers’ behavior -- on and off duty, online and off -- affects public trust.

• Review information currently collected by the village and the county. Understand how data is collected, how it’s analyzed, and how it’s used for improvement and oversight. Identify any additional needed information, ways to get it, and a schedule for doing so.

• Devise a statement about the village’s commitment to transparency and describe information to be collected and shared, e.g., policies, practices, rules of conduct, etc.

3. How the department works. Questions were raised by committee members and listening session participants about the best way to organize the department, priorities for the use of officers’ time, relations with other police agencies, and related topics. Key tasks include:

• Learn about the kind and level of service the community desires and provide the public with more information about budgets, policies, and related items.

• Review and make recommendations as needed regarding officers’ pay and working conditions including staffing, shifts, and mental health needs.

• Research and recommend ways to attract more diverse officer candidates.

• Review and recommend improvements in officer training as needed.

IDEAS, QUESTIONS, AND TOPICS FOR SUGGESTED WORKING GROUPS


Ways identified to increase officer visibility: talk with pedestrians, walk/bike in neighborhoods (spend less time in cars), visit with storekeepers, distribute police “business” cards broadly – not only when someone is ticketed or arrested.

Ways identified to get more input from those whose views were not well represented in the survey or listening sessions: engage outside groups such as the Dutchess County Commission on Human Rights or conduct personal interviews. Reach out particularly to people of color and anyone who has witnessed or been the victim of or witness to use of force or other misconduct. If possible, report results – without names if necessary – to elected officials and the community.

Public perceptions of police are influenced by the ongoing national conversation about race and gender and the widely reported involvement of law enforcement personnel in the January 6 insurrection. Officers must be sensitive to how their behavior affects the reputation of the department. Expectations and consequences need to be clarified.

Educate the public about minor infractions rather than issuing tickets for first offenses. Make it a practice to explain the purpose of laws and give warnings.

14 Explore whether the county and/or nearby colleges may be able to help collect and analyze data.
Consider using social media to post information for the community and engage with the public online. For instance, the Rosendale police Facebook page has about 2,800 followers and is used to alert the community to scams and the like, to highlight community events, to spotlight officers who go above and beyond, and to report on arrests and concerns.

911 calls. Committee members and the public say it would be helpful to know which agency was being dispatched and how long it might take. This working group should draft a recommendation that the county’s commissioner for emergency response work to make that possible.

Students and other youth. The committee was fortunate to have two high school students as members but did not hear from many other young people. We also were unable to delve into the role of school resource officers (SROs); at one listening session it became clear that community members want to know more about this program. Remaining questions and tasks include:

- Follow up on listening session reports that Bard students and college students working at Camp Ramapo have been racially profiled. Note: it was not clear which police agencies may have been involved, but recommendations are needed to prevent future profiling of any sort.

- What do teens think about SROs and policing more generally? Make recommendations to the village and the school district as needed.

- Learn more about what SROs do and review any policies describing their roles including whether they are allowed to carry weapons. Note: as mentioned elsewhere in this report, the presence and activities of SROs are determined by the school district, not the village.

- Consider the school district budget for SROs and whether funds could be used differently, e.g., for expanded mental health support. Note: the school district covers SRO-related costs.

2. Accountability and oversight that fosters trust, fairness, and transparency. This group should identify what information can/should/must be made available publicly to increase civic confidence and comply with NYS laws. It should also recommend ways to disseminate information on an ongoing basis. Goals should include blunting rumors on social media and elsewhere and showing the community that information is not being purposefully hidden.

Ways identified to provide the public with more info – listening sessions (virtual and/or in person) public discussions, participation in community events, and more.

Oversight alternatives identified – a review board or commission at the village, intermunicipal, or county level; a group modeled on the village ethics board. Further research should include available training for oversight bodies. This working group should also define the role of an oversight group.

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15 SROs have been controversial in some communities when events traditionally handled internally escalated into police and even criminal matters. Some communities have also objected to SROs carrying weapons in schools.

16 https://ecode360.com/14969215?highlight=ethics&searchId=434175383929040#14969215

**Can we cultivate relationships and regularize policy and practice** among state police, the county sheriff’s office, and village police? Officers and the public told the committee about confusion and inconsistencies among state police, the county sheriff’s office, and village police.

**What is the role of police? Could we make better use of non-police interventions?** Some community members asked whether police must be the first and sometimes only responders to overdoses, mental health crises, and other social or medical emergencies. The village and the town do not have paid social services personnel and must rely on Dutchess County which also has limited resources. Still, this committee believes it is worth exploring possible options.

The working group might start by reviewing any information currently collected about police referrals to social service agencies and the involvement of other professionals in police calls to identify concerns and needs and make recommendations for future recordkeeping and reporting.

When it comes to alternatives, the working group should think creatively about how the village might work with social service agencies and community groups such as Dutchess County Commission on Human Rights, Dutchess County Mediation Center, and Mental Health America Dutchess County. Costs for promising ideas should be included. We identified two specific possibilities:

- **Traffic stops** are the most common police action in Rhinebeck and nationally are among the most likely to result in racially disparate treatment. Research options for enforcing civil traffic violations, e.g., technology such as automated license plate readers for catching speeders, and recommend that the county budget for a pilot program.

- **Mental health-related calls.** Officer Dunn reported that the wait time for the county’s mobile unit is often so long as to be useless, resulting in officers spending hours in emergency rooms waiting for community members to be seen. Using Officer Dunn’s evidence, and additional research as needed, develop a formal recommendation that Dutchess County increase the size and budget for its Mobile Mental Health Unit. Create a plan to work with our county legislator and other police agencies and communities to lobby for such increases.

**3. How the department works.** Substantial information is still needed in this category. Here are some specific questions and ideas for each area of interest.

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17 The committee understands that NYS’s mandate to consolidate services at the county level means that even if the village were to hire, for instance, a social worker, they would not be able to refer community members to county or state facilities.

18 Mental Health America Dutchess County has a contract to provide case management with Beacon and the City of Poughkeepsie. [https://highlandscurrent.org/2021/03/13/5-questions-andrew-ogrady/](https://highlandscurrent.org/2021/03/13/5-questions-andrew-ogrady/).

19 The mobile unit in Ulster County has an annual budget of $900,000; Dutchess County’s mobile unit has a budget of $220,000 even though our population is substantially larger. The committee could also investigate programs in other communities, for instance this one in Denver, [https://denverite.com/2021/02/02/in-the-first-six-months-of-health-care-professionals-replacing-police-officers-no-one-they-encountered-was-arrested/](https://denverite.com/2021/02/02/in-the-first-six-months-of-health-care-professionals-replacing-police-officers-no-one-they-encountered-was-arrested/).
a. Budgets, policies, scheduling, and related

- Would full-time positions attract a wider range of candidates?
- How do Rhinebeck’s budget and costs per capita compare with nearby communities?
- Could we give officers more time for community outreach and training? For instance, could paperwork be streamlined with technology or by hiring another clerk?
- Is it feasible to increase coverage by village police to decrease policing by others?
- What are the costs and advantages of accreditation?

b. Training

- The committee recommends developing plans to publicize the kinds of training officers complete, including descriptions of why it’s valuable and commendations for officers who successfully complete such training. For example, explain de-escalation strategies and describe situations where use of force was avoided due to training received.
- We also recommend that all officers complete high-quality training related to implicit and explicit racial and gender bias, diversity, language, and cultural competency. We would like to see this training be provided by a non-police source. The village may also want to consider whether such training could include others, e.g., all village and town employees, all elected officials, and/or interested community members. Specific possibilities to explore include:
  - The superintendent of schools, a member of this committee, has a districtwide team working on recommendations for equity and anti-racism training for school staff; perhaps police could be included.
  - The Ulster County Sheriff’s Department is holding a two-day training with a SUNY New Paltz black studies professor; perhaps Rhinebeck could contract with the same person or join Ulster’s sessions.
  - Dutchess County Commission on Human Rights.

c. Additional questions about training.

- What specific training is required by the county, state, and any other authorities?
- What flexibility do communities have to identify and use training outside existing channels?
- Are officers interested in training or other ways to promote their own mental health and wellbeing? If so, what options are available?
- Are training requirements related to de-escalation, use of force, and procedural justice adequate?